

## Electricity

Contact the Okinawa Electric Power Company, Inc. (*Okinawa Denryoku*)

• The electric current throughout Japan is 100 volts/60 Hz. (the electric current on American Military bases is the same as that in the United States, 110 volts). The main electric company in Okinawa is Okinawa Denryoku, Inc. with branch offices in every major city and town, including the other islands. Before using electrical appliances brought from outside Japan, make sure the appliance is compatible to the electrical current provided here.

To Begin Electric Service:

When you move your residence, you should find the circuit breaker box on a wall close to the entranceway or kitchen. By switching on the circuit breaker, electricity can be used. “On” might have the kanji character (入), while the character for off is (切). Fill out the post card found near the breaker with all the necessary information (move-in date, address, and name) and send it to the electric company. If there is no postcard, or you are going to continue the service from a prior resident contact the Uruma Branch of Okinawa Denryoku to make a name change. But, in most of the cases your real-estate company will be in charge to contact the Electric Power Company. So please ask to your real-estate company first.

If not, contact to:

Moving Application 0570-036-100 (8:30 – 17:00) **ENGLISH AVAILABLE**

Fee-related information 0570-036-200 (8:30 – 17:00) **ENGLISH AVAILABLE**

Outage problems (Uruma Branch) 0570-036-005 (24hours) **ENGLISH AVAILABLE**

From PHS, IP telephones 098-993-7777 (general information) (8:30 – 17:00) **ENGLISH AVAILABLE**

(If your Statement of Electricity Charge (*denki ryokin meisai hyo* 電気料金明細票) is not already sent to you in English and you would like it to be, contact the office above or ask to your real-estate company)

### Blown Fuses:

If the electricity goes off suddenly, check the breaker to see if a fuse has been blown. If the breaker is in the off position, switch it back on. If the electricity does not return, contact the electric company. Your electricity number will be necessary at that time. Any inquiries regarding electrical usage or power failures should be directed to the telephone number above.

**Caution:** All Japanese homes have a circuit breaker to prevent electrical accidents. If you use too many appliances at a time or if your appliance is faulty, the breaker will turn off automatically. In such cases, unplug the appliance and then turn on the breaker.

Do not connect more than 2 or 3 plugs to one outlet.

To avoid accidents, it is recommended that you ground the refrigerator, washing machine, etc.

Payment of Electricity Bills:

Every month a representative will deliver a Usage Notice (*goshiyouryo no oshirase* ご使用量のお知らせ, See the next page), which includes the usage and monthly expense. Payment can be done in two ways:

**Payment method 1)** Automatic payment (*jido koza furikae* 自動口座振替). Monthly direct payment from your bank or post office savings account. This can be set up by going to your bank or the Okinawa Electric Power Company, Inc. Uruma Branch (*Okinawa Denryoku, Uruma Shiten*) You will need your bankbook, your *inkan* (personal seal which matches your bankbook), a copy of your most recent Usage Notice. Please note that there is a waiting period after applying for automatic payment during which you must pay your bills in person. (see payment method 2). Each month your Usage Notice is the only documentation you will receive, and this can be confirmed on your bankbook when the payment has been posted.

**Payment method 2)** Make monthly payments in person. If you do not set up a direct payment with your bank or post office savings account, you will receive a Statement of Electricity Charge (*denki ryokin meisai hyo* 電気料金明細票) and a Payment Slip (*Furikomi Seikyu Hyo* 振込請求票) in the mail. Payments can be made at

1. Local bank or post office
2. Convenience store: Family Mart, Lawson, Hotspars

3. Payment window of Okinawa Electric Power Company, Inc, Uruma Branch  
Esu 358-2, Uruma City

You will need to bring your Payment Slip (*Furikomi Seikyu Hyo* 振込請求票), as part of it will be sent in as a remittance and the other part is for your records.

It is possible for a household to receive two electricity bills for the same period. Do not be alarmed. This usually means that your residence is using two electricity power sources (you are responsible for both). However it is probably wise to check with the Okinawa Electric Power Company Inc. if you are uncertain.

Late Payment:

The Statement of Electricity Charges is all bar coded, therefore it is not possible to make a payment using your Payment Slip after the due date. (A bank or convenience store can not accept it). You must wait for a second bill to come in the mail. This must also be paid by that due date.

**If the electricity bill has not been paid for two consecutive months, the electricity can be turned off. Please be sure to pay your bill on time.**

To Cancel Electric Service:

Contact the Okinawa Electric Company, TEL: 0570-036-100, when you will be moving. Let them know the date to end service. You will have to give them your electric number, the name and telephone number of your landlord or apartment manager. At this time, you must determine your final payment method (either continues as you always have, or go to the Okinawa Electric Power Company, Inc. or in rushed situations it is possible to have someone come to your residence). Finally, it is asked that the main circuit breaker is placed in the off position upon your departure.

Contacts for maintenance and repair:

Contact the Okinawa Electric Power Company, Inc. (*Okinawa Denryoku*),  
Uruma Branch

Moving Application 0570-036-100 ( 8:30 – 17:00) **ENGLISH AVAILABLE**

Fee-related information 0570-036-200 ( 8:30 – 17:00) **ENGLISH AVAILABLE**

Outage problems 0570-036-005 ( 24hours ) **ENGLISH AVAILABLE**

From PHS, IP telephones 098-993-7777( general information )( 8:30 – 17:00) **ENGLISH AVAILABLE**

電気ご使用量のお知らせ										電気料金領収証 (口座振替用)																																																																				
いつもご利用いただきありがとうございます。										<b>10</b>																																																																				
<b>1</b> 沖縄花子様										沖縄 花子 様																																																																				
<b>2</b> 電気番号										電気番号 00000-00-0-0																																																																				
函番号	家番号	枝	CD	店所	作業L	<b>3</b> ご契約種別				ご契約種別 灯季時別																																																																				
00000	00	0	0	00	0000	2405				灯季時別																																																																				
<b>4</b> ご使用量										平成00年0月分																																																																				
<table border="1"> <tr> <td>ダイ</td> <td>000</td> <td>kWh</td> </tr> <tr> <td>リビング</td> <td>000</td> <td>kWh</td> </tr> <tr> <td>ナイト</td> <td>000</td> <td>kWh</td> </tr> </table>										ダイ	000	kWh	リビング	000	kWh	ナイト	000	kWh	ご利用期間 0月0日~0月0日		<b>5</b>																																																									
ダイ	000	kWh																																																																												
リビング	000	kWh																																																																												
ナイト	000	kWh																																																																												
<table border="1"> <tr> <th>今月検針日 0月0日</th> <th>前月検針日 0月0日</th> <th>今月検針数</th> <th>前月検針数</th> <th>差</th> <th>分電</th> <th>電率</th> <th>検針使用量</th> <th>新設検針</th> <th>取替前検針</th> <th>ご参考使用量 (kWh)</th> <th>数日</th> <th>前年同月</th> </tr> <tr> <td>後季ダイ</td> <td>000</td> <td>000</td> <td>000</td> <td>0</td> <td>1</td> <td>0</td> <td>000000</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> </tr> <tr> <td>夏季ダイ</td> <td>000</td> <td>000</td> <td>000</td> <td>0</td> <td>1</td> <td>0</td> <td>000000</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> </tr> <tr> <td>ナイト</td> <td>000</td> <td>000</td> <td>000</td> <td>0</td> <td>1</td> <td>0</td> <td>000000</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> </tr> <tr> <td>リビング</td> <td>000</td> <td>000</td> <td>000</td> <td>0</td> <td>1</td> <td>0</td> <td>000000</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> </tr> </table>										今月検針日 0月0日	前月検針日 0月0日	今月検針数	前月検針数	差	分電	電率	検針使用量	新設検針	取替前検針	ご参考使用量 (kWh)	数日	前年同月	後季ダイ	000	000	000	0	1	0	000000	0	0	0	0	0	夏季ダイ	000	000	000	0	1	0	000000	0	0	0	0	0	ナイト	000	000	000	0	1	0	000000	0	0	0	0	0	リビング	000	000	000	0	1	0	000000	0	0	0	0	0	平成00年0月分		ご参考使用量 (kWh)	
今月検針日 0月0日	前月検針日 0月0日	今月検針数	前月検針数	差	分電	電率	検針使用量	新設検針	取替前検針	ご参考使用量 (kWh)	数日	前年同月																																																																		
後季ダイ	000	000	000	0	1	0	000000	0	0	0	0	0																																																																		
夏季ダイ	000	000	000	0	1	0	000000	0	0	0	0	0																																																																		
ナイト	000	000	000	0	1	0	000000	0	0	0	0	0																																																																		
リビング	000	000	000	0	1	0	000000	0	0	0	0	0																																																																		
<b>6</b>										ご参考使用量 (kWh)																																																																				
ご請求予定金額										<b>7</b> 000 円																																																																				
燃料費調整単価										<b>8</b>																																																																				
1 kWhにつき										当月分 + 00円00銭																																																																				
										翌月分 + 00円00銭																																																																				
沖縄電力株式会社										<b>9</b>																																																																				
〇〇支店										沖縄電力株式会社																																																																				
検針員 沖電 本架										〇〇支店																																																																				
TEL 098-000-0000										TEL 098-000-0000																																																																				
印刷税申告納付につき北返額										税務署承認済																																																																				

- 1** Contractant's Name
- 2** Contractant's Number
- 3** Electricity Contract Type
- 4** Used amount of current month (From last month's inspection to this month's inspection)
- 5** Service Period (Computation Period and approximately date of Automatic payment)
- 6** Current month and next month inspection date. Used amount. Last month used amount as a reference.
- 7** Amount claimed
- 8** Adjusted Fuel Unit Cost (per kWh)
- 9** Contact Information
- 10** Bill payment Receipt